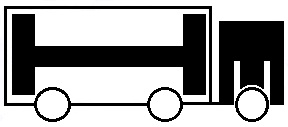
**What Options Are Available to Me?**



**Happ Movers, Inc.**

**Liability Options**

Happ Movers, Inc.

2942 Glenview Road

Glenview, IL 60025

847-724-3353

[www.happmovers.com](http://www.happmovers.com)

ILCC 14432 MC-CR

Regardless of which liability option you choose for your move, if you wish to make a claim for damage, the first step is to call our office at 847-724-3353 to request a claim form to fill out and send back.

For more information about Illinois Commerce Commission regulations that govern mover liability, visit Illinois Movers’ and Warehousemen’s Association website ([www.imawa.com](http://www.imawa.com))

A link to this information can be found at [www.happmovers.com](http://www.happmovers.com) as well as on the “Illinois Intrastate Household Goods Bill of Lading and Freight Bill” which serves as your moving contract and has the specific language found in the Illinois Commerce Commission regulations

Option 1: **Minimum Carrier Liability**

This option comes at no charge. Choosing this option means that you are sharing liability for any damage with the mover, so there is no additional fee.

In the event of any damage, your items will be valued at 30 cents per pound, per article. If you file a claim for damage, Happ Movers will make a reasonable attempt to repair or replace any damaged item **at a cost up to 30¢ per pound the article weighs.**

You will receive the same careful service you have come to expect from Happ Movers, but you will potentially have less protection in the case of an accident during the move than you would with Option 2.

**If you choose this option, write on the bill of lading “30 cents per pound per article” and sign it.**

Option 2: **Declared Value Increase**

You may choose to purchase additional valuation, so the mover assumes a greater liability than in Option 1, but it comes at an additional charge.

You must declare a value for your entire shipment (partial valuation is not an option). If you file a claim for damage, Happ Movers will make a reasonable attempt to repair or replace any damaged item **at a cost up to the item’s current value.**

For example

$20,000 valuation costs $100

$50,000 valuation costs $250

$100,000 valuation costs $500

**If you choose this option, write on the bill of lading your declared value and sign it. You will be charged $5 per $1000 of declared value as the cost for this valuation**.

*A third option is to purchase replacement value insurance from a licensed insurance broker. Contact your homeowners’ or renters’ insurer for more details or check online for third party policies specifically for residential moving coverage.*

**Exceptions**

In accordance with Illinois Law, there are items for which a mover is never liable, regardless of which liability option you have chosen. The most common of these items are listed below. A more complete list can be found on your bill of lading or through the Illinois Movers’ and Warehousemen’s Association website. A link to each of these can be found at www.happmovers.com

**Movers are not responsible for:**

-engineered wood furniture (furniture you assemble yourself)

-electronic functioning of any item. This includes TVs, computers, clocks, stereos, air conditioners, appliances, etc.

-jewelry, money, documents or items of higher value unless separately declared

-items that have been previously repaired

-any boxed item that was packed by the owner

As always, we will make our best effort to transport all your items safely and any damage is rare. These options are to help you take control of the cost of your move versus the liability you wish to share.